Lemon Law Packet

AZ · DIY draft documents

Prepared for: SAMPLE — Example Owner (fictional)

Vehicle: 2024 Example Motors Pathway

VIN: 1EXAMPLE000000000

State: AZ

Generated: October 19, 2026 with LemonLawPath (lemonlawpath.com)

Contents

1. Arizona Lemon Law Claim Narrative — Draft
2. Repair-History Organizer
3. Evidence Checklist — Arizona
4. Direct Written Notification and Demand Letter — Arizona
5. Filing Instructions — Arizona

Important notices

Draft documents generated from your answers. Read every sentence and delete anything that isn't accurate for your situation before you sign, send, or file. DIY document automation — not legal advice. No attorney reviews anything.

1. Arizona Lemon Law Claim Narrative — Draft

*Arizona has **no state lemon-law form, board, or hearing**. This narrative organizes your facts for the manufacturer's dispute procedure (where one applies) or a court action under A.R.S. §§44-1261–1267. The presumption requires that the defect was **reported within the shorter of the warranty term or 2 years / 24,000 miles from delivery** and that you gave the manufacturer **prior direct written notification** with an opportunity to cure. An action must be begun **within 6 months after that window ends**.*

Claimant

SAMPLE — Example Owner (fictional)
100 Example Street, Sampletown
555-010-1234 · example@example.com

Vehicle

2024 Example Motors Pathway — VIN 1EXAMPLE000000000
Purchased/leased from: Example Motors on January 5, 2025
Original delivery date: January 10, 2025 · Mileage at delivery: 12 · Current mileage: 15,000

Nonconformity

The engine stalls at idle and sometimes will not restart — I allege the nonconformity substantially impairs the use and value of the vehicle, that I reported it within the §44-1262(A)(1) window, and that it continues to exist.

Repair history (4 attempts)

#	Dates (days out)	Dealer	Reported	Result
1	Feb 3, 2025 to Feb 5, 2025 (2 days)	Example Motors Service	Engine stalls at idle	Cleaned throttle body — defect persists
2	Mar 10, 2025 to Mar 12, 2025 (2 days)	Example Motors Service	Engine stalls at idle	Replaced sensor — defect persists
3	Apr 14, 2025 to Apr 21, 2025 (7 days)	Example Motors Service	Engine stalls at idle	Replaced control module — defect persists
4	Jun 2, 2025 to Jun 6, 2025 (4 days)	Example Motors Service	Engine stalls at idle	Could not duplicate — defect persists

Direct written notification

I gave the manufacturer direct written notification of the nonconformity on **May 1, 2025** and an opportunity to cure, as §44-1264(C) requires.

Relief requested

Under §44-1263(A) I request that the manufacturer **accept return of the vehicle and refund the full purchase price, including all collateral charges, less the statutory reasonable allowance for use**.

Filing deadline

An action must be begun **within 6 months following the end of the report window** — estimated from the dates I entered: **July 10, 2027** (the 24,000-mile prong can end the window earlier and is not computed here). I will confirm it before filing.

Signature: _____ Date: _____

SAMPLE — Example Owner (fictional)

2. Repair-History Organizer

*Attach every repair order — even visits where they found "no problem." Total out of service: **15** calendar days (date out minus date in) across 4 visits. Your state may count days differently — use your repair orders as the record.*

#	In	Out	Days	Dealer	Reported	Result	RO #
1	Feb 3, 2025	Feb 5, 2025	2	Example Motors Service	Engine stalls at idle	Cleaned throttle body — defect persists	RO-1001
2	Mar 10, 2025	Mar 12, 2025	2	Example Motors Service	Engine stalls at idle	Replaced sensor — defect persists	RO-1002
3	Apr 14, 2025	Apr 21, 2025	7	Example Motors Service	Engine stalls at idle	Replaced control module — defect persists	RO-1003
4	Jun 2, 2025	Jun 6, 2025	4	Example Motors Service	Engine stalls at idle	Could not duplicate — defect persists	RO-1004

Key dates timeline

Your dates in order. Months are counted from delivery; odometer readings are the ones you entered.

Date	Event	Months after delivery	Odometer
January 10, 2025	Vehicle delivered to you	0	12
February 3, 2025	Repair visit 1 — in (Example Motors Service)	0	3,000
February 5, 2025	Repair visit 1 — out (2 days in the shop)	0	
March 10, 2025	Repair visit 2 — in (Example Motors Service)	2	
March 12, 2025	Repair visit 2 — out (2 days in the shop)	2	
April 14, 2025	Repair visit 3 — in (Example Motors Service)	3	
April 21, 2025	Repair visit 3 — out (7 days in the shop)	3	
May 1, 2025	Written notice to the manufacturer	3	
June 2, 2025	Repair visit 4 — in (Example Motors Service)	4	
June 6, 2025	Repair visit 4 — out (4 days in the shop)	4	
July 10, 2027	Estimated deadline to begin an action (6 months after the report window) — an estimate; confirm it yourself	30	

Your record beside Arizona's tests

The numbers you entered, next to the presumption tests our Arizona guide describes. This is a side-by-side comparison, not a finding that any test is met — dates, mileage, notice steps, and what your repair orders actually say all matter.

Test	What the law looks for	Your entered record
Repairs of the same problem	4+ repairs of the same nonconformity (which continues), after prior direct written notice + cure opportunity	4 visits entered for this defect
Safety path	No reduced safety-defect test — the same 4-attempt / 30-day tests apply	You did not mark the defect as a serious safety hazard
Days out of service	30+ cumulative calendar days out of service, after prior direct written notice + cure opportunity	15 calendar days from the visits you entered
Time and mileage window	Defect reported within the shorter of the warranty term or 2 years / 24,000 miles from original delivery	First visit: February 3, 2025 at 3,000 miles (2,988 since delivery); latest visit: June 2, 2025

3. Evidence Checklist — Arizona

Gather these before filing — organized paperwork is the backbone of any claim.

- Buyer's order / lease agreement and all finance paperwork
- All repair orders and invoices — every visit, even "could not duplicate" visits
- Your direct written notification to the manufacturer (document 4) + proof of sending — the presumption requires it
- Express warranty booklet / warranty terms (shows the warranty expiration and any Part 703 dispute procedure)
- Title, registration, and tax records (a Title 42 tax refund is handled separately under §44-1263(C))
- Photos and videos of the defect (with dates)
- Log of all phone calls and correspondence with dealer and manufacturer (dates, names)
- Current registration, insurance, and loan/lease statements
- Any manufacturer responses, denials, or settlement offers in writing

4. Direct Written Notification and Demand Letter — Arizona

*This letter is the **prior direct written notification §44-1264(C) requires** before the presumption applies — it goes to the **manufacturer**, not just the dealer. The Act fixes no mailing method or cure-period length; send it in a way you can prove (certified mail, return receipt requested, is the standard choice) and allow a reasonable time to cure.*

SAMPLE — Example Owner (fictional)
100 Example Street, Sampletown
555-010-1234

October 19, 2026

[Manufacturer Name]
[Manufacturer Address — from your warranty materials]

Re: Direct written notification of nonconformity under A.R.S. §44-1264(C) — 2024 Example Motors Pathway, VIN 1EXAMPLE000000000

Dear Sir or Madam:

I am the owner of the above vehicle, purchased from Example Motors on January 5, 2025 and delivered to me on January 10, 2025. The vehicle has a nonconformity covered by your written warranty that substantially impairs its use and value: The engine stalls at idle and sometimes will not restart. I reported the nonconformity within the period §44-1262(A)(1) prescribes.

The nonconformity has been presented for repair 4 times (dealerships and dates in the attached repair history) and continues to exist. This letter gives you direct written notification and an opportunity to cure. If the nonconformity is not cured, I will pursue the remedies of §44-1263(A) — return of the vehicle for a refund of the full purchase price, including all collateral charges, less the statutory reasonable allowance for use — and I note that an action must be begun within 6 months after the report window ends (§44-1265(B)).

Repair visits for this defect to date:

#	Dates	Dealer	RO #	Odometer
1	Feb 3, 2025 to Feb 5, 2025	Example Motors Service	RO-1001	3,000
2	Mar 10, 2025 to Mar 12, 2025	Example Motors Service	RO-1002	
3	Apr 14, 2025 to Apr 21, 2025	Example Motors Service	RO-1003	
4	Jun 2, 2025 to Jun 6, 2025	Example Motors Service	RO-1004	

Please send your response in writing to the address above.

Sincerely,

_____

SAMPLE — Example Owner (fictional)

Enclosures (copies — keep your originals): repair orders (RO 1001, RO 1002, RO 1003, RO 1004); purchase or lease agreement; warranty pages showing coverage.

5. Filing Instructions — Arizona

Step 1 — Direct written notification

Send document 4 to the manufacturer and keep proof. Without prior direct written notification and an opportunity to cure, the §44-1264 presumption does not attach.

Step 2 — The manufacturer's dispute procedure, if it has one

If the manufacturer has established or participates in an informal dispute settlement procedure that complies **in all respects** with 16 CFR Part 703, §44-1265(A) says the §44-1263 remedies **do not apply** to a consumer who has not first resorted to it. Check your warranty booklet. The Act states no tolling of the 6-month filing period while a procedure is pending — protect the deadline in Step 3 regardless.

Step 3 — Begin a court action in time

An action must be begun **within 6 months following the earlier of the warranty expiration or 2 years / 24,000 miles from delivery** — estimated from the dates you entered: **July 10, 2027**. The 24,000-mile prong can end the window earlier than any date shown here. The Act names no court; Superior Court is Arizona's court of general jurisdiction.

Step 4 — Complaints

The Attorney General's Consumer Information and Complaints team takes consumer complaints at azag.gov/consumer — Phoenix (602) 542-5763, Tucson (520) 628-6648, toll-free (800) 352-8431. That is a complaint channel, not a lemon-law filing.

Remedies and fees

The manufacturer must replace the vehicle with a new vehicle or accept its return and refund the full purchase price, including all collateral charges, less a reasonable allowance for use (use before your first written report of the defect, and while the vehicle was not out of service for repair — the Act states no formula, and the worksheet in this packet computes none). A tax refund is handled separately under Title 42 (§44-1263(C)). A prevailing consumer in court **shall** be awarded reasonable costs and attorney fees (§44-1265(B)).

What happens next — your dated checklist

Built from the dates and steps in this packet and our state guide. It organizes the process; it is not a prediction of how your case will go.

- Mail document 4 (your notice / demand letter) by in writing — the Act sets no mailing method; certified mail, return receipt requested, gives you proof of delivery. You entered May 1, 2025 as your notice date — if it has not gone out yet, send it now.
- Watch for the manufacturer's reply in writing, and log every call (date, name, what was said). Keep the delivery proof for your notice — several steps in this process count from it.
- Your filing window: the deadline estimated in this packet is July 10, 2027 (264 days left). It is only as accurate as the dates you entered — verify it against your own records and the guide before relying on it.
- If your case reaches a hearing or meeting, bring: this packet, every repair order (including "could not duplicate" visits), your mailing proofs, dated photos or videos of the defect, and your call log. Keep the vehicle available for inspection if the forum asks to see it.

Mailing kit

Send document 4 by in writing — the Act sets no mailing method; certified mail, return receipt requested, gives you proof of delivery. Use the cover sheet below as the first page of the envelope's contents.

COVER SHEET — keep a copy with your proofs	
From	SAMPLE — Example Owner (fictional)100 Example Street, Sampletown555-010-1234 · example@example.com
To	[Manufacturer Name]the manufacturer's Customer Assistance Center (use the name and address from your vehicle paperwork)
Date	October 19, 2026
Re	Written notice of nonconformity — 2024 Example Motors Pathway, VIN 1EXAMPLE000000000
Sent by	in writing — the Act sets no mailing method; certified mail, return receipt requested, gives you proof of delivery
Enclosed	Demand / notice letter (document 4) · Repair-history organizer (document 2) · Copies of repair orders

Keep these proofs:

- The stamped mailing receipt (certified / registered / overnight) and the tracking number
- The signed return receipt (green card) when it comes back — it proves the delivery date several deadlines count from
- A complete copy or scan of everything you mailed, exactly as mailed
- A log line for the mailing: date, post office or carrier, tracking number, and what was enclosed
- Mail copies, never your only originals of repair orders or contracts

Usage-offset worksheet — an illustration, not your award

This applies the usage rule described in our Arizona guide to the numbers you entered. It is bookkeeping, not a prediction of any refund, award, or eligibility. Taxes, fees, finance charges, incidental costs, and other adjustments are not included.

Arizona: refund of the full purchase price, including all collateral charges, less a reasonable allowance for use. The allowance covers your use before your first written report of the defect and your use while the vehicle was not out of service for repair (§44-1263(A)). The Act states no mileage formula or rate, so no deduction is calculated here. "Collateral charges" is not defined in the Act, so no component list is shown.

Line	Figure
A. Full purchase price (including all collateral charges)	$35,000.00
B. Reasonable allowance for use (scope described above; amount set by agreement or the court)	$_____
C. Odometer at delivery	12
D. Odometer at first repair visit for the defect (reference for the first written report)	3,000

Fill in the blanks from your contract and repair orders.

Important notices

Some statements in these documents are generated from your answers — read every sentence and delete anything that isn't accurate for your situation. Fill in the bracketed parts. You sign, send, and file everything yourself. Deadlines shown are estimates from the dates you entered — confirm them.

Talk to a lemon law attorney first: Arizona gives you only 6 months after the report window ends to begin an action — the shortest tail in this packet — and states no tolling while a manufacturer procedure is pending. If it's close, talk to a lemon law attorney right away.

Not legal advice. This is not legal advice. Lemon law is fact-specific — for advice about your own situation, talk to a licensed attorney in your state. LemonLawPath is not a substitute for the advice of an attorney. It provides document automation and general legal information only — no eligibility determinations and no outcome promises. No attorney reviews anything on this site — LemonLawPath is DIY document-automation software, not a law firm.