Lemon Law Packet

Georgia · DIY draft documents

Prepared for: SAMPLE — Example Owner (fictional)

Vehicle: 2024 Example Motors Pathway

VIN: 1EXAMPLE000000000

State: Georgia

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Important notices

Draft documents generated from your answers. Read every sentence and delete anything that isn't accurate for your situation before you sign, send, or file. DIY document automation — not legal advice. No attorney reviews anything.

1. Georgia Lemon Law Claim Narrative — Draft

*Georgia lemon law claims go through the **state arbitration program** — arbitration is **required before you can file in court** (§10-1-788) and it's **free** ($0 consumer fee). Use this narrative when you fill in the official application — there is no downloadable application; call the AG's office at **404-458-3827** and they mail you an original. The AG's Form A (Final Repair Opportunity Notice) and Form B (Vehicle Repurchase or Replacement Request) are available from **consumer.georgia.gov/lemon-law-process**; both are sent to the manufacturer, not filed with the state.*

Claimant

SAMPLE — Example Owner (fictional)
100 Example Street, Sampletown
555-010-1234 · example@example.com

Vehicle

2024 Example Motors Pathway — VIN 1EXAMPLE000000000
Purchased/leased new in Georgia from: Example Motors on January 5, 2025
Delivery date: January 10, 2025 · Mileage at delivery: 12 · Current mileage: 15,000
Express warranty: January 10, 2028
Vehicle is used primarily for personal, family, or household purposes; motor home cab/chassis covered, motor home living quarters excluded.

Nonconformity

The engine stalls at idle and sometimes will not restart — to my knowledge, this nonconformity was reported during the 2-year / 24,000-mile lemon law rights period, and I allege that it substantially impairs the use, value, or safety of the vehicle.

Repair history (4 attempts)

#	Dates (days out)	Dealer	Reported	Result
1	Feb 3, 2025 to Feb 5, 2025 (2 days)	Example Motors Service	Engine stalls at idle	Cleaned throttle body — defect persists
2	Mar 10, 2025 to Mar 12, 2025 (2 days)	Example Motors Service	Engine stalls at idle	Replaced sensor — defect persists
3	Apr 14, 2025 to Apr 21, 2025 (7 days)	Example Motors Service	Engine stalls at idle	Replaced control module — defect persists
4	Jun 2, 2025 to Jun 6, 2025 (4 days)	Example Motors Service	Engine stalls at idle	Could not duplicate — defect persists

Final repair opportunity

I sent the Final Repair Opportunity Notice (Form A) on **May 1, 2025** by overnight delivery / certified mail RRR, giving the manufacturer the final opportunity (designated facility by day 7, vehicle delivered by day 14, 28-day window).

Relief requested

Under the Georgia Lemon Law (O.C.G.A. §§ 10-1-780 et seq.), I request **repurchase: the purchase price plus collateral charges and incidental costs, less a reasonable offset for use**, at my option.

Filing deadline

The arbitration application must be filed no later than **1 year after the rights period expires** — estimated from the dates I entered: **January 10, 2028**. I will confirm it before filing.

Finality: the arbitration decision is final unless a party appeals to superior court within **30 days** of its entry (trial de novo). The AG recommends a private attorney for any appeal.

Signature: _____ Date: _____

SAMPLE — Example Owner (fictional)

2. Repair-History Organizer

*Attach every repair order — even visits where they found "no problem." Total out of service: **15** calendar days (date out minus date in) across 4 visits. Your state may count days differently — use your repair orders as the record. Keyed to Georgia's tests: 3+ same-defect attempts OR 30+ cumulative calendar days (or 1 serious-safety-defect attempt), within the 2-year / 24,000-mile rights period.*

#	In	Out	Days	Dealer	Reported	Result	RO #
1	Feb 3, 2025	Feb 5, 2025	2	Example Motors Service	Engine stalls at idle	Cleaned throttle body — defect persists	RO-1001
2	Mar 10, 2025	Mar 12, 2025	2	Example Motors Service	Engine stalls at idle	Replaced sensor — defect persists	RO-1002
3	Apr 14, 2025	Apr 21, 2025	7	Example Motors Service	Engine stalls at idle	Replaced control module — defect persists	RO-1003
4	Jun 2, 2025	Jun 6, 2025	4	Example Motors Service	Engine stalls at idle	Could not duplicate — defect persists	RO-1004

Key dates timeline

Your dates in order. Months are counted from delivery; odometer readings are the ones you entered.

Date	Event	Months after delivery	Odometer
January 10, 2025	Vehicle delivered to you	0	12
February 3, 2025	Repair visit 1 — in (Example Motors Service)	0	3,000
February 5, 2025	Repair visit 1 — out (2 days in the shop)	0	
March 10, 2025	Repair visit 2 — in (Example Motors Service)	2	
March 12, 2025	Repair visit 2 — out (2 days in the shop)	2	
April 14, 2025	Repair visit 3 — in (Example Motors Service)	3	
April 21, 2025	Repair visit 3 — out (7 days in the shop)	3	
May 1, 2025	Written notice to the manufacturer	3	
June 2, 2025	Repair visit 4 — in (Example Motors Service)	4	
June 6, 2025	Repair visit 4 — out (4 days in the shop)	4	
January 10, 2028	Estimated arbitration application deadline — an estimate; confirm it yourself	36	

Your record beside Georgia's tests

The numbers you entered, next to the presumption tests our Georgia guide describes. This is a side-by-side comparison, not a finding that any test is met — dates, mileage, notice steps, and what your repair orders actually say all matter.

Test	What the law looks for	Your entered record
Repairs of the same problem	3 repairs of the same problem, plus a final repair opportunity	4 visits entered for this defect
Safety path	1 repair of a serious safety defect, plus a final repair opportunity	You did not mark the defect as a serious safety hazard
Days out of service	30 cumulative days out of service	15 calendar days from the visits you entered
Time and mileage window	During the 2-year / 24,000-mile rights period	First visit: February 3, 2025 at 3,000 miles (2,988 since delivery); latest visit: June 2, 2025

3. Evidence Checklist — Georgia

Gather these before filing — organized paperwork is the backbone of any claim.

- Buyer's order / lease agreement (proof of new Georgia purchase or lease; consumer use)
- All repair orders and invoices — every visit, even "could not duplicate" visits
- Your Final Repair Opportunity Notice (Form A or your own letter) + proof of delivery (statutory overnight delivery or certified mail RRR) showing the date the manufacturer received it, and records of the day-7 / day-14 / 28-day sequence
- Proof the defect was reported during the 2-year / 24,000-mile rights period (miles at delivery don't count toward the 24,000)
- If claiming the serious-safety path: evidence the defect is life-threatening, impedes your ability to control the vehicle, or creates a risk of fire or explosion (you bear the burden of proof)
- Express warranty booklet / warranty terms
- Photos and videos of the defect (with dates)
- Log of all phone calls and correspondence with dealer and manufacturer (dates, names)
- Loaner / rental paperwork for days the vehicle was in the shop
- Current registration, insurance, and loan/lease statements
- Any manufacturer responses, denials, or settlement offers in writing

4. Final Repair Opportunity Notice — Georgia

*Georgia requires a written **Final Repair Opportunity Notice** for the attempt-based paths (§10-1-784(a)(2)) — **not** for the 30-day path. You can use the AG's **Form A** (from consumer.georgia.gov/lemon-law-process) or write your own letter; this draft is a letter version. Form A or your own letter should carry the same information. Send it by **statutory overnight delivery or certified mail, return receipt requested** to the address in your **owner's manual,** and send a copy to the AG's Consumer Protection Division for their records. Counting from the manufacturer's **receipt**: it must designate a reasonably accessible repair facility **by day 7**; you deliver the vehicle **by day 14**; it has **28 days** to make the final attempt.*

SAMPLE — Example Owner (fictional)
100 Example Street, Sampletown
555-010-1234

October 19, 2026

VIA OVERNIGHT DELIVERY / CERTIFIED MAIL, RETURN RECEIPT REQUESTED

[Manufacturer Name — Customer Assistance Center]
[Manufacturer Address from owner's manual]

Re: Final Repair Opportunity Notice — 2024 Example Motors Pathway, VIN 1EXAMPLE000000000

Dear Sir or Madam:

I am the owner of the above vehicle, purchased in Georgia from Example Motors on January 5, 2025. Original delivery date: January 10, 2025. Current odometer: 15,000 miles. The vehicle has an alleged nonconformity — a defect that I believe is covered by your express warranty and substantially impairs its use, value, or safety: The engine stalls at idle and sometimes will not restart.

The vehicle has been presented for repair 4 times (dates and repair facilities listed in the attached repair history) and the nonconformity persists. This letter is my **Final Repair Opportunity Notice** under O.C.G.A. §10-1-784(a)(2). Please notify me of a reasonably accessible repair facility **within 7 days** of your receipt of this notice; I will deliver the vehicle there **within 14 days** of your receipt. If the nonconformity is not corrected, I intend to pursue repurchase of the vehicle under the Georgia Lemon Law (O.C.G.A. §§ 10-1-780 et seq.).

Repair visits for this defect to date:

#	Dates	Dealer	RO #	Odometer
1	Feb 3, 2025 to Feb 5, 2025	Example Motors Service	RO-1001	3,000
2	Mar 10, 2025 to Mar 12, 2025	Example Motors Service	RO-1002	
3	Apr 14, 2025 to Apr 21, 2025	Example Motors Service	RO-1003	
4	Jun 2, 2025 to Jun 6, 2025	Example Motors Service	RO-1004	

Please send your response in writing to the address above.

Sincerely,

_____

SAMPLE — Example Owner (fictional)

Enclosures (copies — keep your originals): repair orders (RO 1001, RO 1002, RO 1003, RO 1004); purchase or lease agreement; warranty pages showing coverage.

5. Filing Instructions — Georgia

Step 1 — Final Repair Opportunity Notice (attempt paths only)

Mail the notice (the AG's Form A or document 4) to the manufacturer by **statutory overnight delivery or certified mail, return receipt requested**, at the address in your owner's manual, and send a copy to the AG's Consumer Protection Division. **Not required for the 30-day path.** The AG's guide states **no certified informal dispute programs currently exist in Georgia**, so there is no manufacturer program step.

Step 2 — Repurchase or replacement request

Elect repurchase or replacement in writing — the AG's Form B (Vehicle Repurchase or Replacement Request) is available on the same page — sent by statutory overnight delivery or certified mail, return receipt requested. The manufacturer has **20 days from receipt** to repurchase or replace the vehicle. Send it to the address the manufacturer provides in the owner's manual.

Step 3 — Request the arbitration application

Call the AG's office at 404-458-3827 to request the arbitration application — there is no downloadable application; the AG mails you an **original form** (only originals are accepted). You must go through this process before you can use the lemon law in court (§10-1-788). The AG says the program has no cost to the consumer.

Step 4 — Eligibility, hearing, and decision

The AG screens eligibility first (an ineligibility decision can be appealed to the arbitrator). The hearing is scheduled within 40 days of the eligibility determination, at a reasonably convenient location (within 120 miles of home for Georgia residents), before one arbitrator (three for motor homes). It's structured but informal; **you bear the burden of proof**; no attorney is required. The arbitrator **may** award attorney's/expert fees to a prevailing consumer (discretionary). The decision is final unless a party appeals to superior court within **30 days** of its entry (trial de novo); the AG recommends a private attorney for any appeal. If the manufacturer doesn't comply within 40 days, contact the AG.

Step 5 — Deadline

The arbitration application must be filed no later than **1 year after the rights period ends** (§10-1-786(a)) — estimated from the dates you entered: **January 10, 2028**. The AG advises completing the notice steps and the application within that window.

Remedies

At your option: **repurchase** (purchase price + collateral charges + incidental costs, minus a use offset = purchase price × miles at your first repair visit for the defect ÷ 120,000; ÷ 90,000 for motor homes) or **replacement** with an identical or equivalent new motor vehicle plus incidental costs and all charges you will incur as a result of the replacement transaction (no use offset). For a lease, a lessee who elects repurchase is paid all payments made under the lease, including the lessee cost, plus incidental costs, less a reasonable offset for use.

What happens next — your dated checklist

Built from the dates and steps in this packet and our state guide. It organizes the process; it is not a prediction of how your case will go.

- Mail document 4 (your notice / demand letter) by statutory overnight delivery or certified mail, return receipt requested, to the address in your owner's manual — and send a copy to the AG's Consumer Protection Division. You entered May 1, 2025 as your notice date — if it has not gone out yet, send it now.
- After the Final Repair Opportunity Notice is received: the manufacturer designates a repair facility by day 7, you deliver the vehicle by day 14, and it has 28 days for the final attempt. After a Form B repurchase/ replacement request is received, the manufacturer has 20 days to repurchase or replace.
- Your filing window: the deadline estimated in this packet is January 10, 2028 (448 days left). It is only as accurate as the dates you entered — verify it against your own records and the guide before relying on it.
- If your case reaches a hearing or meeting, bring: this packet, every repair order (including "could not duplicate" visits), your mailing proofs, dated photos or videos of the defect, and your call log. Keep the vehicle available for inspection if the forum asks to see it.

Mailing kit

Send document 4 by statutory overnight delivery or certified mail, return receipt requested, to the address in your owner's manual — and send a copy to the AG's Consumer Protection Division. Use the cover sheet below as the first page of the envelope's contents.

COVER SHEET — keep a copy with your proofs	
From	SAMPLE — Example Owner (fictional)100 Example Street, Sampletown555-010-1234 · example@example.com
To	[Manufacturer Name]the address in your owner's manual
Date	October 19, 2026
Re	Written notice of nonconformity — 2024 Example Motors Pathway, VIN 1EXAMPLE000000000
Sent by	statutory overnight delivery or certified mail, return receipt requested, to the address in your owner's manual — and send a copy to the AG's Consumer Protection Division
Enclosed	Demand / notice letter (document 4) · Repair-history organizer (document 2) · Copies of repair orders

Keep these proofs:

- The stamped mailing receipt (certified / registered / overnight) and the tracking number
- The signed return receipt (green card) when it comes back — it proves the delivery date several deadlines count from
- A complete copy or scan of everything you mailed, exactly as mailed
- A log line for the mailing: date, post office or carrier, tracking number, and what was enclosed
- Mail copies, never your only originals of repair orders or contracts

Usage-offset worksheet — an illustration, not your award

This applies the usage rule described in our Georgia guide to the numbers you entered. It is bookkeeping, not a prediction of any refund, award, or eligibility. Taxes, fees, finance charges, incidental costs, and other adjustments are not included.

Georgia (purchased vehicles other than motor homes): purchase price × (miles at your first repair visit for this defect ÷ 120,000), as our Georgia guide states.

Line	Figure
A. Purchase price	$35,000.00
B. Odometer at first repair visit for this defect	3,000
C. Illustrated usage deduction (A × B ÷ 120,000)	$875.00
Price after the illustrated deduction (bookkeeping only — not what you would receive)	$34,125.00

Important notices

Some statements in these documents are generated from your answers — read every sentence and delete anything that isn't accurate for your situation. Fill in the bracketed parts. You sign, send, and file everything yourself. Deadlines shown are estimates from the dates you entered — confirm them.

Talk to a lemon law attorney first: Georgia arbitration is required before court and the 1-year filing clock runs from the end of the rights period. If it's close, talk to a lemon law attorney right away.

Not legal advice. This is not legal advice. Lemon law is fact-specific — for advice about your own situation, talk to a licensed attorney in your state. LemonLawPath is not a substitute for the advice of an attorney. It provides document automation and general legal information only — no eligibility determinations and no outcome promises. No attorney reviews anything on this site — LemonLawPath is DIY document-automation software, not a law firm.