Lemon Law Packet

Texas · DIY draft documents

Prepared for: SAMPLE — Example Owner (fictional)

Vehicle: 2024 Example Motors Pathway

VIN: 1EXAMPLE000000000

State: Texas

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Important notices

Draft documents generated from your answers. Read every sentence and delete anything that isn't accurate for your situation before you sign, send, or file. DIY document automation — not legal advice. No attorney reviews anything.

1. TxDMV Lemon Law Complaint — Draft

*File this with the TxDMV Enforcement Division, Lemon Law Section — via the eLICENSING online system, or request the Lemon Law Complaint Form at 1-888-368-4689. Include the **$35 filing fee** TxDMV lists — confirm the current amount on txdmv.gov before filing. This draft organizes your facts; copy it into the official form.*

Complainant

SAMPLE — Example Owner (fictional)
100 Example Street, Sampletown
555-010-1234 · example@example.com

Vehicle

2024 Example Motors Pathway — VIN 1EXAMPLE000000000
Purchased/leased from: Example Motors on January 5, 2025
Delivery date: January 10, 2025 · Mileage at delivery: 12 · Current mileage: 15,000
Express warranty expires: January 10, 2028

Defect

The engine stalls at idle and sometimes will not restart

Repair history (4 attempts)

#	Dates (days out)	Dealer	Reported	Result
1	Feb 3, 2025 to Feb 5, 2025 (2 days)	Example Motors Service	Engine stalls at idle	Cleaned throttle body — defect persists
2	Mar 10, 2025 to Mar 12, 2025 (2 days)	Example Motors Service	Engine stalls at idle	Replaced sensor — defect persists
3	Apr 14, 2025 to Apr 21, 2025 (7 days)	Example Motors Service	Engine stalls at idle	Replaced control module — defect persists
4	Jun 2, 2025 to Jun 6, 2025 (4 days)	Example Motors Service	Engine stalls at idle	Could not duplicate — defect persists

Relief requested

I request **repurchase (refund) of the vehicle** under Texas Occupations Code Chapter 2301, Subchapter M. I gave the manufacturer written notice on May 1, 2025 and an opportunity to cure.

Filing deadline

Estimated from the dates I entered: **July 10, 2027**. I will confirm it before filing.

Signature: _____ Date: _____

SAMPLE — Example Owner (fictional)

2. Repair-History Organizer

*Attach every repair order — even visits where they found "no problem." Total out of service: **15** calendar days (date out minus date in) across 4 visits. Your state may count days differently — use your repair orders as the record. Texas counts days out of service toward the 30-day test only if you did not have a comparable loaner — subtract any loaner days from the total.*

#	In	Out	Days	Dealer	Reported	Result	RO #
1	Feb 3, 2025	Feb 5, 2025	2	Example Motors Service	Engine stalls at idle	Cleaned throttle body — defect persists	RO-1001
2	Mar 10, 2025	Mar 12, 2025	2	Example Motors Service	Engine stalls at idle	Replaced sensor — defect persists	RO-1002
3	Apr 14, 2025	Apr 21, 2025	7	Example Motors Service	Engine stalls at idle	Replaced control module — defect persists	RO-1003
4	Jun 2, 2025	Jun 6, 2025	4	Example Motors Service	Engine stalls at idle	Could not duplicate — defect persists	RO-1004

Key dates timeline

Your dates in order. Months are counted from delivery; odometer readings are the ones you entered.

Date	Event	Months after delivery	Odometer
January 10, 2025	Vehicle delivered to you	0	12
February 3, 2025	Repair visit 1 — in (Example Motors Service)	0	3,000
February 5, 2025	Repair visit 1 — out (2 days in the shop)	0	
March 10, 2025	Repair visit 2 — in (Example Motors Service)	2	
March 12, 2025	Repair visit 2 — out (2 days in the shop)	2	
April 14, 2025	Repair visit 3 — in (Example Motors Service)	3	
April 21, 2025	Repair visit 3 — out (7 days in the shop)	3	
May 1, 2025	Written notice to the manufacturer	3	
June 2, 2025	Repair visit 4 — in (Example Motors Service)	4	
June 6, 2025	Repair visit 4 — out (4 days in the shop)	4	
July 10, 2027	Estimated TxDMV filing deadline — an estimate; confirm it yourself	30	

Your record beside Texas's tests

The numbers you entered, next to the presumption tests our Texas guide describes. This is a side-by-side comparison, not a finding that any test is met — dates, mileage, notice steps, and what your repair orders actually say all matter.

Test	What the law looks for	Your entered record
Repairs of the same problem	4+ repair attempts for the same defect	4 visits entered for this defect
Safety path	2+ attempts for a serious safety hazard	You did not mark the defect as a serious safety hazard
Days out of service	30+ cumulative days out of service (days with a comparable loaner don't count)	15 calendar days from the visits you entered
Time and mileage window	Repairs before the earlier of warranty expiration or 24 months / 24,000 miles after delivery	First visit: February 3, 2025 at 3,000 miles (2,988 since delivery); latest visit: June 2, 2025

3. Evidence Checklist

Gather these before filing — organized paperwork is the backbone of any claim.

- Buyer's order / lease agreement (proof of Texas purchase or lease)
- All repair orders and invoices — every visit, even "could not duplicate" visits
- Certified-mail receipt + copy of the written notice sent to the manufacturer
- Express warranty booklet / warranty terms showing coverage and expiration
- Photos and videos of the defect (with dates)
- Log of all phone calls and correspondence with dealer and manufacturer (dates, names)
- Loaner / rental paperwork for days the vehicle was in the shop
- Current registration, insurance, and loan/lease statements
- Any manufacturer responses, denials, or settlement offers in writing

4. Manufacturer Demand Letter

*Send by **certified mail, return receipt requested**. Keep the receipt — Texas requires written notice and an opportunity to cure before repurchase/replacement relief.*

SAMPLE — Example Owner (fictional)
100 Example Street, Sampletown
555-010-1234

October 19, 2026

VIA CERTIFIED MAIL, RETURN RECEIPT REQUESTED

[Manufacturer Name — Customer Assistance Center]
[Manufacturer Address]

Re: Demand to cure defects — 2024 Example Motors Pathway, VIN 1EXAMPLE000000000

Dear Sir or Madam:

I am the owner of the above vehicle, purchased from Example Motors on January 5, 2025. The vehicle has an alleged substantial defect that I believe is covered by your express warranty: The engine stalls at idle and sometimes will not restart.

The defect has been presented for repair 4 times and persists. This letter is written notice of the defect under Texas Occupations Code Chapter 2301, Subchapter M, and gives you a final opportunity to cure it.

Please contact me promptly after you receive this letter to arrange a final repair attempt. If the defect is not cured, I intend to file a Lemon Law complaint with the Texas Department of Motor Vehicles seeking repurchase.

Repair visits for this defect to date:

#	Dates	Dealer	RO #	Odometer
1	Feb 3, 2025 to Feb 5, 2025	Example Motors Service	RO-1001	3,000
2	Mar 10, 2025 to Mar 12, 2025	Example Motors Service	RO-1002	
3	Apr 14, 2025 to Apr 21, 2025	Example Motors Service	RO-1003	
4	Jun 2, 2025 to Jun 6, 2025	Example Motors Service	RO-1004	

Please send your response in writing to the address above.

Sincerely,

_____

SAMPLE — Example Owner (fictional)

Enclosures (copies — keep your originals): repair orders (RO 1001, RO 1002, RO 1003, RO 1004); purchase or lease agreement; warranty pages showing coverage.

5. Filing Instructions — Texas

Step 1 — Confirm your deadline

Estimated from the dates you entered: **July 10, 2027**. File within 6 months of the earliest of: warranty expiration, 24 months after purchase, or 24,000 miles after delivery. Re-check this yourself — it's only as accurate as the dates you entered.

Step 2 — Send the demand letter first

Mail document 4 by certified mail, return receipt requested. Keep the green card.

Step 3 — File with TxDMV

File with the **TxDMV Enforcement Division, Lemon Law Section**:
• Online: TxDMV eLICENSING system (see txdmv.gov > Motorists > Consumer Protection > Lemon Law)
• By form: request the Lemon Law Complaint Form at **1-888-368-4689**
• Include the **$35 filing fee** listed by TxDMV (paid to the state; verify the current amount on the TxDMV site before filing)

Step 4 — What happens next

1. TxDMV checks eligibility. 2. A case advisor attempts **informal resolution** with the manufacturer. 3. If that fails, your case goes to the **Office of Administrative Hearings**: a prehearing phone conference, then a hearing before a neutral examiner (like an informal trial — exhibits, witnesses, cross-examination). 4. The examiner issues a **Decision and Final Order**. You may represent yourself; attorneys are allowed but not required.

Remedies

Repurchase: purchase price + taxes/title/license minus a mileage-based usage offset. **Replacement:** comparable vehicle acceptable to you, minus mileage used. **Repair:** manufacturer fixes the defects; covered out-of-pocket costs may be reimbursed.

What happens next — your dated checklist

Built from the dates and steps in this packet and our state guide. It organizes the process; it is not a prediction of how your case will go.

- Mail document 4 (your notice / demand letter) by certified mail, return receipt requested. You entered May 1, 2025 as your notice date — if it has not gone out yet, send it now.
- Watch for the manufacturer's reply in writing, and log every call (date, name, what was said). Keep the delivery proof for your notice — several steps in this process count from it.
- Your filing window: the deadline estimated in this packet is July 10, 2027 (264 days left). It is only as accurate as the dates you entered — verify it against your own records and the guide before relying on it.
- If your case reaches a hearing or meeting, bring: this packet, every repair order (including "could not duplicate" visits), your mailing proofs, dated photos or videos of the defect, and your call log. Keep the vehicle available for inspection if the forum asks to see it.

Mailing kit

Send document 4 by certified mail, return receipt requested. Use the cover sheet below as the first page of the envelope's contents.

COVER SHEET — keep a copy with your proofs	
From	SAMPLE — Example Owner (fictional)100 Example Street, Sampletown555-010-1234 · example@example.com
To	[Manufacturer Name]the manufacturer's Customer Assistance Center (address in your warranty materials)
Date	October 19, 2026
Re	Written notice of nonconformity — 2024 Example Motors Pathway, VIN 1EXAMPLE000000000
Sent by	certified mail, return receipt requested
Enclosed	Demand / notice letter (document 4) · Repair-history organizer (document 2) · Copies of repair orders

Keep these proofs:

- The stamped mailing receipt (certified / registered / overnight) and the tracking number
- The signed return receipt (green card) when it comes back — it proves the delivery date several deadlines count from
- A complete copy or scan of everything you mailed, exactly as mailed
- A log line for the mailing: date, post office or carrier, tracking number, and what was enclosed
- Mail copies, never your only originals of repair orders or contracts

Usage-offset worksheet — an illustration, not your award

This applies the usage rule described in our Texas guide to the numbers you entered. It is bookkeeping, not a prediction of any refund, award, or eligibility. Taxes, fees, finance charges, incidental costs, and other adjustments are not included.

Our Texas guide describes a mileage-based usage offset without a numeric formula, so no deduction is calculated here. TxDMV publishes repurchase-calculation spreadsheets. Confirm the figures with your state agency or an attorney.

Line	Figure
A. Purchase price	$35,000.00
B. Odometer at delivery	12
C. Odometer at first repair visit	3,000
D. Current odometer	15,000

Important notices

Some statements in these documents are generated from your answers — read every sentence and delete anything that isn't accurate for your situation. Fill in the bracketed parts. You sign, send, and file everything yourself. Deadlines shown are estimates from the dates you entered — confirm them.

Not legal advice. This is not legal advice. Lemon law is fact-specific — for advice about your own situation, talk to a licensed attorney in your state. LemonLawPath is not a substitute for the advice of an attorney. It provides document automation and general legal information only — no eligibility determinations and no outcome promises. No attorney reviews anything on this site — LemonLawPath is DIY document-automation software, not a law firm.